Electronic Acknowledgement Receipt				
EFS ID:	1369627			
Application Number:	10826160			
International Application Number:				
Confirmation Number:	8619			
Title of Invention:	Mining service requests for product support			
First Named Inventor/Applicant Name:	Hua-Jun Zeng			
Customer Number:	22801			
Filer:	Brian Gerard Hart/LeAnn Sassman			
Filer Authorized By:	Brian Gerard Hart			
Attorney Docket Number:	MS1-1892US			
Receipt Date:	12-DEC-2006			
Filing Date:	15-APR-2004			
Time Stamp:	17:51:16			
Application Type:	Utility			
Payment information:	•			

## Payment information:

Submitted with Payment	yes
Payment was successfully received in RAM	\$180
RAM confirmation Number	607
Deposit Account	

## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)
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	Total Files Size (in bytes): 2575352							
Information:								
Warnings:				I	<u> </u>			
7	Fee Worksheet (PTO-875)	fee-info.pdf	8173	no	2			
Information:								
Warnings:								
6	NPL Documents	AR0564.PDF	872485	no	9			
Information:								
Warnings:								
5	NPL Documents	AQ2986.pdf	396777	no	8			
Information:								
Warnings:		I		l	<u> </u>			
4	NPL Documents	AQ2985.pdf	501160	no	12			
Information:								
Warnings:								
3	NPL Documents	AR6486.pdf	385250	no	6			
Information:								
Warnings:								
2	NPL Documents	AR6487.pdf	264729	no	5			
Information:								
Warnings:								
	Information Disclosure Statement (IDS) Filed		2	5				
	Letter to Official Draft	Letter to Official Draftsman Filed P/E		1				
	Document De	Document Description		End				
	Multipart Description/PDF files in .zip description							
1		AY6930.pdf	146778	yes	5			
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## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.